



Rock the Bike eRental Agreement

Approved Estimate # _____

Activities Being Rented: Recharge sLEDgehammer Dual sLEDgehammer
 Utility Box Gen/OTW Pro One Bike/One Speaker

Organization/Renter Name: _____

Phone: _____ E-mail: _____

Event Date: _____

Shipping Address: _____

Bike Color Preference: _____

(While we do our best to accommodate your request, we can't guarantee the availability of your color preference.)

Rock the Bike is renting the above items to the above named for use at the above listed event. Rock the Bike represents and warrants that the rental equipment is in good repair and good operating condition, and fit for its intended use and purpose. The Renter, by accepting these items and signing this form, agrees to the following conditions:

1. Payment in full and a Credit Card Authorization Form are required to reserve rental gear, prior to shipping or pick-up dates. This contract becomes void if payment and/or the Authorization Form is not received.
2. We reserve the right to request a security deposit on a credit card or in cash, up to the value of the rental gear.
3. The renter assumes full responsibility for safe return of all Rock the Bike products, in original condition less normal wear and tear, by or before the given return date as listed on the Invoice.
4. A Rock the Bike Crew member must check in all returns. Do not leave returns at the workshop without contacting a Rock the Bike Crew member.

_____(Initial) 5. Renter is responsible for dropping off rental bike at FedEx location or scheduling a FedEx pick-up the day before your ship back date listed on the invoice. The return label is provided by RTB and must be placed on the outside of the box. A \$100 fee will be charged per day for late returns.

6. Alterations to rental items are strictly prohibited. If you are having installation or performance troubles, call our workshop for assistance: 1-888-354-2453. Any alteration may be viewed as damage, and repair charges will be assessed. Rock The Bike is not liable for any damages that arise from improper assembly and/or unsafe operation of equipment as set forth by Rock the Bike representatives and, or official manuals. Please call 1-888-354-2453, as soon as possible to receive help from our Tech Support team, Monday through Friday, 9:30 AM to 5:30 PM, PST.

_____(Initial) 7. Rentals to begin upon receipt of equipment by Renter, and shall continue until same is returned to Rock the Bike. The Renter agrees to pay for any damages to the equipment, beyond reasonable wear and tear, while in their possession. In the event of damage or loss, the Renter will pay either the replacement value of the product or a repair charge.

8. Rental rates include one day for receiving, and one day for return. Out-of-town renters will be charged a packaging fee and the cost of shipping, and may be granted an additional day for receiving, up to two days before their event date.

9. All rental parts, cables, and cords must be returned.

_____(Initial) 10. Failure to comply with the conditions listed will result in additional charges.

11. Rock the Bike will refund the cost of rental items that did not meet the rental standards set forth by Rock the Bike representatives and or official manuals. If a defect is found, it is the renter's responsibility to notify Rock the Bike, as soon as possible. Please call 1-8883542453 to receive help from our Tech Support team, Monday through Friday, 9:30 AM to 5:30 PM, PST.

12. Rock the Bike is not responsible for Third Party/courier shipping delays due to inclement weather or acts of God, or for the loss it may cause to you. If your rental delivery is late for these reasons credits of rental fees will be handled on a case-by-case basis. Rock the Bike does not actively track packages and need to be notified as soon as possible to correct any Third Party or courier delays. Additionally, if your event is cancelled due to weather we will not reimburse your rental.

_____(Initial) 13. If you need to cancel, we will retain 25% of your rental amount and refund 75% of your rental cost. Cancellations must be made 2 weeks prior to your shipping date, which is listed on your Estimate or Invoice.

_____(Initial) 14. Renter is responsible for the safe operation of rented Rock the Bike gear and equipment while in renter's possession. Rock The Bike is not responsible for any third party claims that arise from use not prescribed by Rock the Bike as set forth by user manuals, assembly manuals or guidance of a Rock the Bike representative.

Renter/Contact Signature: _____ Date: _____

Rock the Bike Account Representative Signature: _____ Date: _____

Notes: _____

Rock the Bike, LLC
6323 San Pablo Avenue
Oakland, Calif. 94608



6323 SAN PABLO AVE OAKLAND,
CA 94608

Toll-Free. 1-888-354-2453

Fax. 1-510-735-9838

Email. customerservice@rockthebike.com

Rental Credit Card Payment Authorization Form

By signing this form, you give ROCK THE BIKE permission to debit your account on or after the indicated date. By signing this agreement, you authorize Rock the Bike to auto-debit the below credit card for any additional rental fees resulting from damage or loss to rental gear, or delayed return. By signing this agreement you also authorize Rock the Bike to debit this card for a 3.4% processing fee.

Please complete the information below:

I _____ authorize ROCK THE BIKE to charge my credit card
(full name)

indicated below on or after _____. I accept the terms and conditions as noted in the
(date)

Rental Agreement, and recognize that we are subject to the penalties as identified, in addition to liability for damage or loss that occurs to the event gear while in my possession.

Billing Address _____ Phone# _____

City, State, Postal Code _____ Email _____

Account Type: Visa MasterCard AMEX Discover

Cardholder Name _____

Account Number _____

Expiration Date _____

CVV2 (3-digit number on back of Visa/MC, 4 digits on front of AMEX) _____

SIGNATURE _____

DATE _____

I authorize the above named business to charge the credit card indicated in this authorization form according to the terms outlined above. This payment authorization is for the goods/services and/or fees described in the completed Rental Agreement. I certify that I am an authorized user of this credit card and that I will not dispute the payment with my credit card company; so long as the transaction corresponds to the terms indicated in this form.